Unified Communications Analysis provides insight into the uptake of key collaborative technologies and services, such as video, messaging and contact center applications, and assesses the impact of cloud and mobility for vendors of communication systems, applications and end-user devices.

**Content overview**

Data for 37 countries

- Quarterly estimates: UC call control shipments, by vendor, technology and country
- UC call control shipments by channel and end user splits
- Biannual forecasts: UC call control shipments by technology and country
- Annual estimates and forecasts: Voice end points, video conferencing, contact center and messaging
- Analysis: UC vendor trends, Vendor Performance Index and Point of View reports

Regions/number of countries covered

- North America: 2
- Europe, Middle East and Africa (EMEA): 26
- Latin America: 3
- Asia Pacific (APAC): 6

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Frequent data and analysis reports produced using a strict methodology and global definitions

Insight and recommendations delivered via analytical reports and direct access to our experienced analyst team

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